How to do Emergency Recovery for X14

Required Items :

- USB Memory stick
- The latest Firmware(File name will be **X14-CA-x.x.x.Rxxxx.pkg**)
  (You can download the latest firmware from www.cocktailaudio.com)
- Please change the firmware name to **firmware.pkg**)
  --→ You can rename X14-CA-X.X.X.Rxxxx.pkg to firmware.pkg with your PC
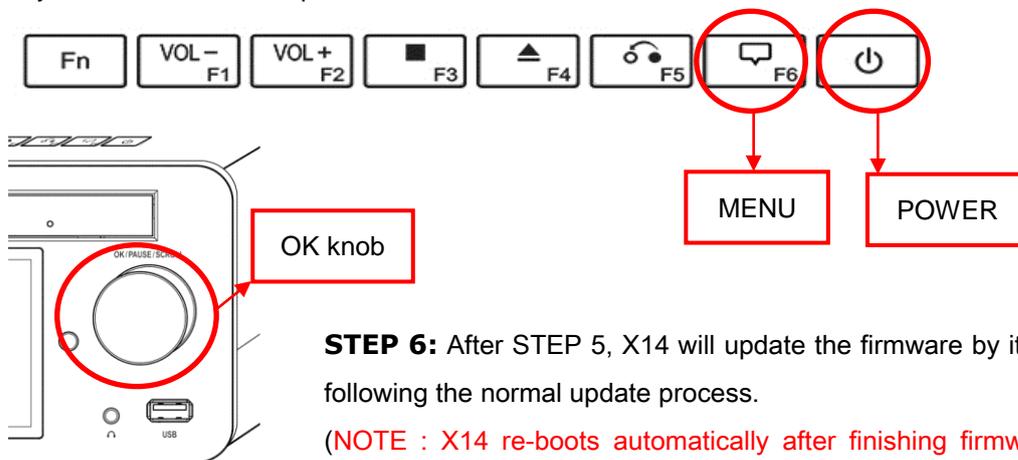
Procedure

STEP 1: Put the renamed firmware (firmware.pkg) into the root directory of USB memory stick with your PC. Then put the USB memory stick in the X14 USB host port.
STEP 2: Connect AC adapter to the X14 with the power SWITCH (on the rear) ON.
STEP 3: Press OK knob (SCROLL knob) on the front and MENU Key on the top of X14 unit simultaneously. Keep the two keys pressed.
STEP 4: Press POWER key on the top of the X14 unit to turn it ON
STEP 5: Keep the OK knob (SCROLL knob) and MENU Key pressed (for over 5 seconds) until the firmware update screen is displayed on the screen. You may release the two keys after the firmware update screen is shown on the screen   **STEP 6:** After STEP 5, X14 will update the firmware by itself following the normal update process.   (NOTE : X14 re-boots automatically after finishing firmware update)   Thank you very much !